

System Studies Incorporated

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Technical Support Access 289H Tone Capability Online Reference Manual



Plans in Progress for PressureWEB 2.0

If you're working with PressureWEB 1.3 and are enjoying the streamlined access to information and user-initiated capabilities that this application provides, let us know what you'd like to see in the next release. Plans are now underway for PressureWEB 2.0 which will be available with our next PressureMAP release, Version 27.

Give us a call at (800) 247-8255 or email your suggestions to bill@airtalk.com. We can't promise that every suggestion will get implemented, but some of the best ideas and improvements come directly from people just like you. So let us know what you'd like.

By the way, if you haven't yet seen PressureWEB, you can get a glimpse of the type of reports and information it provides by selecting *PressureWEB Sample Screens* from our AirTalk website's *Software* section. The presentation shows the types of reports available and indicates how to navigate among the various screens.

Also, if you'd like to see a live demo of a working version of the application, please give us a call at (800) 247-8255.

Answering Your Toughest Questions

No matter how experienced we are in the field of cable pressurization—and we've been at it for over 27 years—every once in a while we get one of those really tough questions. Maybe something like: "My TD isn't reading. How come—" Initially, you might think the answer to this question would be pretty straightforward, but there are a lot of possible reasons why you're not getting a reading. It could be a defective device, a data problem, an installation problem, a fault on the device pair—you name it.

Our Technical Support group, comprised of Beth, Cindy, John and Marty, is one of the best you'll find anywhere. They solve most problems on their own quickly and efficiently. But if they can't answer your question, they'll take it down the hall. We'll often have a software engineer, a couple of the Tech Support people and a few owners standing around trying to figure it out—trying to prove who's smartest.

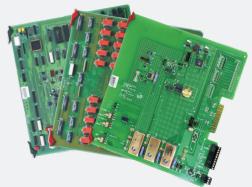
The end result—9.99 times out of 10 we'll get you the help you need quickly, not to-morrow or the day after.

So, don't feel bad if you can't figure something out. Give us a call. It might take a fleet of thinkers to find the solution, but we're here to help. You can also contact the System Studies Field Engineer in your area for assistance. Check our website for a list of field engineers, their phone numbers and the areas they serve.

Tone or Tone Deaf?

It's a serious detriment to an aspiring musician, being tone deaf. It takes a lot of training and effort to become successful. But if you're working air pressure and you have a 289H or 289H-M LSS monitor in your office, there's no reason for you to be tone disabled. In case you haven't heard, with tone-enabled equipment in the 289H it is possible to place a pseudo-data tone on your monitoring device pairs to prevent them from being stolen. You can also generate a locator tone on practically any device pair to help identify the pair in the field when performing repairs or transducer installations.

To utilize these capabilities your 289H LSS equipment needs a Tone Utility Card (Part No. 9010-0016), a Controller Card with a B05 EPROM or higher, and one or more dedicated relay cards. (All dedicated relay cards sold after 1998 are supplied with tone capacitors for each relay.)



289H LSS Tone Generation Components

It is entirely possible that your 289H equipment has this capability already, but if not it can be easily upgraded. Give us a call for pricing and performance information or check out the Tone Utility Card datasheet on our AirTalk website. You can access the datasheet and other product datasheets from the *Reference* section.

Quick Links...

As the name implies, here are some direct links to the more frequently visited pages on our AirTalk website. We hope you get a chance to visit often.

AirTalk.com Hardware Software Training

Also, if you would like to get in touch with the System Studies Field Engineer in your area, but don't know who to contact, check out our *Field/Sales Support* page.

Phone Access...

We realize that the automated routing function of our phone system can sometimes be frustrating. If you'd like to bypass the system, please use the direct access numbers below:

Sales:

(831) 477-8942, (831) 477-8941

Tech Support:

(831) 477-8945

Training:

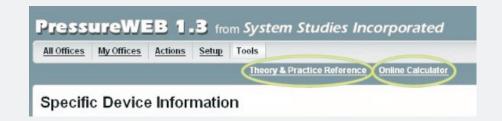
(831) 477-8935

Leak Locating: (831) 477-8902

Linking Up Your Pressure IQ

Did you know—Not only do you have direct access to important cable pressurization system information via our domestic AirTalk toll free number (800-247-8255), but if you use PressureWEB™ you've got a direct link to the on-line version of our 300-page *Cable Pressurization Theory & Practice* book. This reference source illustrates the various components of a cable pressurization system, explains the basic principles, provides important leak locating information, and offers some very useful engineering tips. Check it out.

You can find it using the *Tools* button located on the gray menu bar at the top of the PressureWEB screen (see below). While you're there, check out the handy on-line cable pressurization calculator. It will help with your Zero Leak Projections, Air Flow Calculations and Back Projections.



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