Release Note #83

Topic: System Registration Renewal

General Information:

Beginning with PressureMAP Version 27.00.08, PressureMAP systems require a valid registration file. If the file is updated in any manner, such as restoring from backup media, the file becomes invalid and PressureMAP capabilities will expire three days from the time the file is updated. In order to alert users of this condition, a four star System Error message is generated and posted. Users must then contact System Studies Technical Support to obtain a activation key to renew the system registration.

Specifics:

There are three conditions or events that invalidate the system registration file:

1. Installation of a new system
2. Initial update to PressureMAP Version 27.00.08 or higher
3. Restoring the system from backup media.

The validity of the registration file is checked during routine testing to determine if system capabilities have expired. If the file is found to be invalid, the following events occur:

- System Error 342 will be posted, as shown below, and distributed to designated Alarm Centers:

    ```
    ERROR 343  System registration has expired. Contact SSI
    ```

    This is 4-Star System Alarm, which clears when there have been no new instances for at least one hour.

- A notification message is emailed to System Studies Technical Support. It identifies the system name and number, IP address, and date and time that capabilities will expire.

- All PressureMAP capabilities will expire three days from the time the registration file was changed.

Renewing the Registration File:

There are two ways to restore the system registration file to a valid state.

1. Upon receiving the 4-star System Alarm, the user needs to contact System Studies' Technical Support Department and obtain a valid registration key. The user can then access the System Administration Menu, select new option #23, "Renew System Registration," and follow the prompts to renew system registration.

2. System Studies can directly restore registration file validity via the proprietary system capabilities editor.

Conclusion:

Once the registration file has been validated, full PressureMAP capabilities will be restored until the next time that the system is restored.

For more information, if desired, contact System Studies Technical Support at (800) 247-8255 or (831) 477-8945.

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