NETWORK ADMINISTRATION

INTRODUCTION

The PressureMAP software provides users who have access to an Ethernet network supporting TCP/IP with the ability to remotely log into the MAP System via a network connection, with up to 32 users connected to PressureMAP via the Local Area Network (LAN) at any one time. Alarm Centers can also be configured so that any user with a LAN login can receive alarms via the mail function of the network.

The Network Administration portion of MAP System Administration allows the System Administrator to manage the Ethernet LAN connection, network printing, the SMTP (Simple Mail Transfer Protocol) mail server, and serial port resources. It includes options to view the current configuration, perform diagnostics, connect or disconnect the network, set and clear a Gateway IP (Internet Protocol) address, configure the SMTP mail server, and start or stop mail delivery. PressureMAP Version 27 systems running the Linux operating system will also have the ability to set or change the MAP System Host Name and configure the name server (DNS).

Anyone who knows the System Administration Password has access to the entire MAP System, except for Network Administration and User Management. Because Network Administration is such a powerful utility, a separate password is required to access it.

This section provides both an introduction to the Network Administration Program and an easy-to-follow series of procedures for quick reference. It includes an overview of the TCP/IP LAN structure and information on program and system operation functions that are crucial to understanding PressureMAP Network Administration. The procedures detail the operation of Network Administration, illustrating all of the pertinent screens and menus.

General Information

While the Network Administration Program is very similar in design and operation to the rest of the MAP System, some new concepts and functions are introduced. These new elements, as well as standard MAP procedures, are explained in detail in this section.

Network Administration Password

A password is required to access the Network Administration Menu. This particular password is changed by modifying the Fixed Class User ID account named "netadm."

Default Option

At many of the prompts, a default option will appear in square brackets. A default option is a value or entry that is preprogrammed into the system. The default option may be selected by pressing <Return>.

Time Default

After there has been no user input for a specified amount of time, the MAP program will back out of some menus and display the previous screen. This process will continue until the program backs up to the MAP Programs Menu. This feature is included because only one user at a time can access Network Administration. The time default limit may be modified using the *Set Idle Logout Time* function of the System Administration Menu.

The Ethernet Address

Two types of addresses are needed to access a TCP/IP LAN. The Ethernet address is the unique, six-byte physical address of an Ethernet card. This address is commonly called the Ethernet address of the computer (host) in which the card is installed. The three, high-order bytes of the Ethernet address contain a unique value assigned by the manufacturer of the Ethernet card. This value is sometimes called the host identification code. These three bytes are printed, in hexadecimal, on the Ethernet address PROM located on the card.

The IP Address

The IP (Internet Protocol) address is a four-byte numeric value that identifies the network and computer containing the Ethernet card on the LAN (Local Area Network). The computer (also referred to as a node) needs an IP address in order to communicate with other IP nodes. The four-byte IP address is divided into two parts: network and local host. This division can be done in three ways, which corresponds to three address classes. Most TCP/IP network installations use Class C, but some larger installations might need to use Class B. All screen examples used in this section use the Class C address.

BINARY (32 BIT)	110101111	010010100001	01101101111	
BINARY (OCTAL)	11010111	10100101	00001011	01101111
DECIMAL (OCTAL)	215	165	11	111
CORRESPONDING IP AL		215.165.11.11	11	

TABLE 6-1: CLASS C IP ADDRESS

The Class A Address

The first type of address, called a "Class A Address," consists of a one-byte network number and a three-byte local host number. The three-byte local host number is shown in the example as a trio of three Xs (XXX.XXX.XXX). The highest order bit of the network number is set to 0, with valid address ranges from 1.0.0.1 through 126.255.255.254, and with 16,777,216 available hosts per network. An example of a Class A network number is 89.XXX.XXX.XXX.

The Class B Address

The second type of address, called a "Class B Address," consists of a two-byte network number and a two-byte local host number. The two-byte local host number is shown in the example as two sets of three Xs (XXX.XXX). The two highest order bits of the network number are set to 10, with valid address ranges from 128.0.0.1 through 191.255.255.254, and with 65,534 available hosts per network. An example of a Class B network number is 139.80.XXX.XXX.

The Class C Address

The third type of address is the one most often used. It is called a "Class C Address," and consists of a three-byte network number and a one-byte local host number. The one-byte local host number is shown in the example as a group of three Xs (XXX). The three highest-order bits of the network number are set to 110, with valid address ranges from 192.0.0.1 through 222.255.255.254, and with 254 available hosts per network. An example of a Class C network number is 215.175.44.XXX.

Gateway Address

A gateway provides interconnections among two or more networks, routing data packets among them, accepting data that arrives over one network connection, and routing data out over another connection. Except for destinations on directly attached networks, hosts pass all IP data to gateways which route the data on toward its final destination. A data packet travels from gateway to gateway until it reaches a gateway that attaches directly to the network with the IP address of the data's the final destination.

The Netmask Setting

IP addresses are assigned so that all computers connected to one physical network have the same network number. The netmask setting is used to remove the network number from the IP address, leaving only the local host number. (Refer to the previous section on the IP Address for an explanation of the three classes of IP addresses.) The chief advantage of masking the network number is that it keeps the size of the routing table small, and makes routing decisions more efficient. When all of the hosts are physically connected to one network, the router does not need to know the network portion of the IP address. Only the local host portion of the address is needed to make routing decisions.

Each netmask consists of binary ones (decimal 255) to mask the network number and binary zeroes (decimal 0) to retain the local host number of the IP address. An example of a netmask setting for a Class C address is 255.255.255.0.

The Broadcast Address

Since all data sent by a TCP/IP LAN moves through all of the computers in the network path, a host only processes the data that include the host computer's IP address in the data header. However, there may be times when you want to send a message to all computers on a particular network. Setting a Broadcast Address for your computer allows messages to reach all of the computers in the network path. A Broadcast address masks the local host number of the IP address with either binary ones (decimal 255) for networks using RFC-919 (UNIX Operating System Standard) or binary zeroes (decimal 0) for networks that have machines running 4.2BSD systems or earlier BSD versions. Examples for both types of Broadcast addresses for a Class C address are 132.147.11.255 and 132.147.11.0.

Subnet

A subnet enables several local networks to appear as a single network to off-site hosts. Subnets are most often used when:

- You want to use a single route to external gateways.
- You want the ability to administer IP addresses locally. For example, your company may have a PressureMAP System subnet, an engineering subnet, and an administrative subnet, each administered by a different administrator who has control of IP addresses in a given range.
- You want to reduce the amount of network traffic each host sees. Setting up subnets, each separated by a gateway host, limits local subnet data packets to those that are either destined for or sent from a local host. In this way, the overall network traffic each host on the subnet sees is reduced.

When a subnet is created, a segment of the host portion of the IP address is used as the subnet address. For example, to partition a Class C address, you might partition the first three (high order) bits of the

fourth byte to represent the subnet, with the last five bits representing the host. This scheme allows for up to eight subnets of 30 hosts each, with a total of 240 hosts.

The netmask for the hosts on these subnets is 255.255.255.224. The last byte, 224, is the decimal notation of the binary number 11100000, which masks the subnet portion of the address. Examples of possible subnets for the Class C network 215.165.11.XXX, and the associated broadcast addresses are shown in the following table.

<u>SUBNET</u>	HOSTS	BROADCAST ADDRESS
215.165.11.0	.130	215.165.11.31
215.165.11.32	.3362	215.165.11.63
215.165.11.64	.6594	215.165.11.95
215.165.11.96	.97126	215.165.11.127
215.165.11.128	.129158	215.165.11.159
215.165.11.160	.161190	215.165.11.191
215.165.11.192	.193222	215.165.11.223
215.165.11.224	.225254	215.165.11.255

TABLE 6-2: CLASS C SUBNET AND BROADCAST ADDRESSES

INTRODUCTION TO THE SMTP MAIL SERVER

The MAP System is able to deliver Dispatch Alarms to specified users of the LAN, which is connected to the MAP System using a SMTP (Simple Mail Transfer Protocol) mail server. All of the "mailed" Alarms are routed to a single destination machine (i.e. mail server), which is set up and maintained separately from the MAP System. When a mail server Alarm Center is added in the AlarmMAP portion of the MAP software, the keyword MAIL and the name or alias of the user who is to receive the alarms will need to be entered into the Alarm Center Information screen.

When an alarm is sent via mail, the Subject Line, which is the quick identifier used by most mail packages, will contain information to identify the message to the user (type of message, message identifiers such as task # or message id). The subject information will notify the user that they are receiving a mail alarm, the Task # of the alarm, and the system number of the MAP System that sent the alarm. This line will use the format: "PMAP ALARM <task #> [<sys #>]." A subject line might look like this: "PMAP ALARM 234001 [0222]".

In AlarmMAP Data Entry, the keyword "MAIL" that is used to specify a mail center cannot be entered as an Alarm Center until the basic Ethernet LAN Network software has been enabled and the SMTP mail server has been set up via Network Administration. If everything has been set up, but the mail server hasn't been started, you will be given a warning but still be allowed to enter the keyword "MAIL." AlarmMAP will check to verify that the mail system is configured and active before sending any mail.

The Returned and Invalid Mail Checker

The MAP Schedule will check and log all mail that is undeliverable (returned), unexpected (mail to a local user), or unable to be sent (network or mail system is off), to one of three types of log files. Mail that is returned will be logged to the *Returned Mail Log File*. All other mail intended for the MAP System but can not be recognized as returned mail will be logged to the *Unexpected Mail Log File*. The *Mail Messages Not Sent* log file will be used when high priority mail can't be sent due to a network or mail server problem. All of these logs can be accessed and viewed using the View MAP Data Files option of the User Initiated Operations Menu.

System Errors

When the mail server is off, all new alarms that fail to be sent will cause a Four Star System Alarm to be created. The contents of the high priority mail message will be logged to the "Mail Messages Not Sent" log file, which can be accessed and viewed using the View MAP Data Files option of the User Initiated Operations Menu.

When mail is returned or considered by the MAP System as invalid, one of the following System Alarms/Dispatches will be posted for 26 hours. An explanation for each error number can be found in the System Error List, Appendix 3 of the MAP Operations Manual.

ERROR 844	Priority mail (ALARM) returned, delivery failed	****
ERROR 845	Returned mail found (To:login name)	**
ERROR 846	Unexpected mail detected (From:name@machine)	**
ERROR 847	Priority mail (ALARM) not sent, mail/network off	****
ERROR 848	Low priority mail waiting, mail/network turned off	*

ACCESSING THE NETWORK ADMINISTRATION MENU

Access to Network Administration is limited to one user at a time. If more than one user tries to access Network Administration at the same time, the error message, Sorry, someone else is currently running that program will appear on the screen.

All of the Network Administration functions are performed by accessing the Network Administration Menu. The following procedure describes how to find that menu, starting at the Systems Options Menu, shown below in SCREEN 6-1.

ystem Options 1/10/2008 16:57	MAP Series XX.XX. System Studies Incorporat
System Options	
1. Select MAP Program	
 Select MAP Data Entry System Administration 	
 Language Selection 	



Procedures:

- 1) Select option *3*, "System Administration," followed by *Return>*. You should see the System Administration Password prompt.
- Type in the "System Administration Password" followed by <*Return*>. (The password will not show on the screen.) A correct password entry will produce the System Administration Menu.
- 3) Select option *19*, "Network Administration," followed by *Return*>. The password prompt will display.
- 4) Type in the Network Administration Password followed by *<Return>*, and the Network Administration Menu will appear. Please note that the options displayed on this menu vary, depending upon whether certain capabilities, such as the Data Export utility, have been enabled and whether you are using the Linux or the SCO UNIX operating system. (The PressureMAP Data Export Protocol is explained in Appendix 3 of this section.)

Without any special capabilities enabled, PressureMAP systems running Linux will provide six Network Administration options, as shown in SCREEN 6-2. SCO UNIX operating systems exclude the fourth and fifth options, and display options one through three, plus the option to configure the System Status Viewer.

```
Network Administration

11/10/2008 14:33

Network Administration

Metwork Administration

System Studies Incorporated

System Studies Incorporated

Metwork Administration

Metwork Administration

System Studies Incorporated

Configure Basic Ethernet LAN Connection

Configure Serial Resources

System Host Name

Sources

Configure System Status Viewer

Q. Quit

Choice?
```

SCREEN 6-2: NETWORK ADMINISTRATION MENU (LINUX OPERATING SYSTEM)

NETWORK ADMINISTRATION PROCEDURES (Linux Operating System)

Due to variations in menu options and program functionality between the Linux and SCO UNIX operations systems, descriptions of the Network Administration procedures in this chapter have been divided into two sections. The explanations below pertain to the Linux OS, followed by the Network Administration procedures that pertain to PressureMAP Version 27 systems running the SCO UNIX operating system (page 6-30).

Configure Ethernet LAN Connection

The first Network Administration Menu option, Configure Basic Ethernet LAN Connection is used to view the basic Ethernet LAN configuration, connect and disconnect the MAP System to/from the

Ethernet LAN, set and clear the Gateway IP Address, and perform Ethernet LAN Diagnostics. Press *1* <*Return*>, and the Basic Ethernet LAN Configuration Menu, SCREEN 6-3, displays.

```
      Basic Ethernet LAN Configuration
      MAP Series XX.XX.XX

      11/10/2008 17:02
      System Studies Incorporated

      Basic Ethernet LAN Configuration
      .

      1. View Basic Ethernet LAN Configuration
      .

      2. Connect the MAP System to the Ethernet LAN
      .

      3. Disconnect the MAP System from the Ethernet LAN
      .

      4. Set the Gateway IP Address
      .

      5. Clear the Gateway IP Address
      .

      6. Perform Ethernet LAN Diagnostics
      .

      Quit
      Choice?
```

SCREEN 6-3: BASIC ETHERNET LAN CONFIGURATION MENU

When you have brought up the Configure Basic Ethernet LAN Connection Menu, refer to the topic segments that follow for the appropriate procedures.

VIEW BASIC ETHERNET LAN CONFIGURATION

This menu option shows the current configuration of the network connection. The screen that is displayed will vary depending upon on whether or not the MAP System is currently connected to the network.

Procedures:

 From the Basic Ethernet LAN Configuration Menu, select "View Basic Ethernet LAN Configuration." Press 1 < Return >.

SCREEN 6-4 shows an example of what is displayed on Linux operating systems when the MAP System is connected to the Ethernet LAN.

```
      View Basic Ethernet LAN Configuration
      MAP Series XX.XX.XX

      11/10/2008 17:05
      System Studies Incorporated

      Current Ethernet LAN Status

      Connection Status:

      Connected

      Internet Address:
      215.165.11.111

      Ethernet Address:
      0.160.20.119.12.106

      Gateway IP Address:
      215.165.11.100

      Netmask:
      255.225.225.0

      Broadcast Address:
      215.165.11.255
```



An SCO UNIX operating system displays stored Ethernet LAN Configuration data in addition to the Current Ethernet LAN Status information. SCREEN 6-5 represents typical LAN Configuration Information for an SCO UNIX PressureMAP system.

View Basic Ethernet LAN Configuration 11/10/2008 17:05		MAP Series XX.XX.X System Studies Incorporate		
Current Ethernet	LAN Status			
Connection Status:	Connected			
Internet Address:	215.165.11.111			
	0.160.20.119.12.106			
Gateway IP Address:	215.165.11.100			
Netmask:	255.225.225.0			
Broadcast Address:				
	LAN Configuration			
Internet Address:	215.165.11.111			
Gateway Address:	215.165.11.100			
	255.225.225.0			
Broadcast Address:	215.165.11.255			
Hit <return> to contir</return>				

SCREEN 6-5: ETHERNET LAN INSTALLED AND CONNECTED (SCO UNIX SYSTEM OUTPUT)

- The connection status indicates that the MAP System is connected to the network. There are only two possible status conditions, connected and disconnected. If the Ethernet LAN is not installed, **Disconnected**, **Ethernet LAN Package not enabled** is displayed. Contact System Studies Technical Support for help on installing the Ethernet LAN package.
- The next two groupings specify the Internet, Ethernet, Gateway, Netmask and Broadcast addresses that are currently loaded on the Ethernet card.
- The last section specifies the addresses that are stored in the /etc/hosts file. This data basically provides a consistency check between the host's file and what the card actually has loaded.
- 2) Press *<Return>* to exit the screen and return to the Basic Ethernet LAN Configuration Menu.

CONNECT THE MAP SYSTEM TO THE ETHERNET LAN

The next option of the Basic Ethernet LAN Configuration Menu, "Connect the MAP System to the Ethernet LAN," is provided so the Network Administrator can change the Internet address used by the MAP computer as the need arises. If the MAP software is moved to a backup system, the Internet address may need to be reconnected (Disconnected, then Connected) to reflect the configuration of the backup computer.

Procedures:

1) From the Basic Ethernet LAN Configuration Menu, select "Connect the MAP System to the Ethernet LAN." Press *2 < Return >*. You will see the following prompt:

Do You Wish To Connect the MAP System to the Ethernet LAN? $\mathtt{Y}(\mathtt{es})\,,\,\mathtt{N}(\mathtt{o})$

- 2) If you wish to continue with the network connection, enter Y. To return to the Basic Ethernet LAN Configuration Menu, enter N.
- 3) After answering Y to connect the network, and the network package is installed, you will see the following message:

Enter Internet Address (XX.XX.XX.or <Return> to quit):

4) If you wish to continue with the network connection, enter the address. The default address, if available, will be shown in the square brackets. If the system has never had an Internet address, the default will be template XX.XX.XX. The Internet address consists of four positive integer values in the range 0-255, separated by periods. A valid Internet address for the MAP System should be obtained from the LAN administrator.

If *<Return>* is entered at the prompt, the program will return to the Basic Ethernet LAN Configuration Menu.

5) Enter the Internet address, and press *<Return>*. You will be asked to verify the Internet address you have just entered. You will see a prompt similar to the one below.

The system will reboot automatically if you accept XX.XX.XX.XX.

XX.XX.XX.XX specified, is this correct? Y(es), N(o), Q(uit)

If the address is correct, enter Y. On systems using the UNIX operating system, you will see:

Enter Netmask Address (XX.XX.XX or <Return> for default
[XXX.XXX.XX]):

Enter the netmask address and *Return>*, or just *Return>* to accept the default for your network class, which is shown in square brackets. You will see:

XX.XX.XX.XX specified, is this correct? Y(es), N(o), Q(uit)

If the address is correct, enter *Y*. Now, the standard MAP System shutdown procedures will be started. You will see:

Internet Address XX.XX.XX.XX installed. Configuration
stored...

No other users logged in, rebooting...

At the end of the 60 second logout period, the system will reboot, and the new Internet address will be loaded. If the address you have entered is incorrect, enter N. You will be returned to step 3 to re-enter the Internet address.

DISCONNECT THE MAP SYSTEM FROM THE NETWORK

This option of the Basic Ethernet LAN Configuration Menu is provided so the Network Administrator can disconnect the MAP System from the Network. For example, if the MAP software is to be moved to a backup system, the MAP System first needs to be taken off the Network. When the software is loaded onto the backup computer, the Internet address may need to be reconnected (Disconnected, then Connected) to reflect the configuration of the backup computer.

Procedures:

 From the Basic Ethernet LAN Configuration Menu, select "Disconnect the MAP System from the Network." Press 3 < *Return*>. You will see the following prompt:

Do You Wish to Disconnect the MAP System from the Ethernet LAN? $\mathtt{Y}(\mathtt{es})\,,\,\mathtt{N}(\mathtt{o})$

- 2) If you wish to continue with the network disconnection, enter *Y*. To return to the Basic Ethernet LAN Configuration Menu, enter *N*. If the Network package is not installed, you will be returned to the Basic Ethernet LAN Configuration Menu regardless of your answer.
- 3) After answering Y to disconnect the Network, you will see the following messages:

Internet Address XX.XX.XX.XX removed. Configuration stored.

System will reboot, please log off now...

4) Press *<Return>* to exit to the Basic Ethernet LAN Configuration Menu.

SET THE GATEWAY IP ADDRESS

The Gateway function of the MAP software has the intelligence to connect a remote LAN to the LAN which has the MAP System. This option of the Basic Ethernet LAN Configuration Menu is provided so the Network Administrator can change the Gateway address used by the MAP computer as the need arises. For example, if the MAP software is moved to a backup system, the Gateway address will need to be changed to reflect the configuration of the backup computer.

The Gateway IP (Internet Protocol) address can be configured even if the network is not installed or connected (i.e. the local host IP address is not set). It is possible that after the local host IP address is set, the network addresses will not match. If this is the case, the Gateway IP address will not be loaded, but it will be listed in the "Stored Ethernet LAN Configuration" portion of the Current Ethernet LAN Status table.

Procedures:

1) From the Basic Ethernet LAN Configuration Menu, select "Set Gateway IP Address." Press *4* <*Return*>. You will see the following prompt:

Do You Wish To Set Gateway IP Address? Y(es), N(o)

2) If you wish to continue, enter *Y*. To return to the Basic Ethernet LAN Configuration Menu, enter *N*. The current Gateway IP Address will display, if applicable. After entering Y, you will see the following message:

Enter New Gateway IP Address (XX.XX.XX.XX or <Return> to quit):

3) If you wish to continue, enter the address, followed by *Return*>. The address consists of four positive integer values in the range 0-254, separated by periods. A valid Internet address for the Gateway should be obtained from the LAN Administrator.

If only *<Return>* is entered at the prompt, the program will return to the Basic Ethernet LAN Configuration Menu. Alternatively, if an existing Gateway IP address is present, the *<*Return> entry will accept the

4) You will be asked to verify the Internet address you have just entered. You will see a prompt similar to the one that follows.

```
XX.XX.XX.XX specified, is this correct? Y(es), N(o), Q(uit)
```

If the address is correct, enter Y. On Linux operating systems, you will see:

Shutting down interface eth0:	[OK]
Shutting down loopback interface:	[OK]
Setting network parameters:	[OK]
Bringing up loopback interface:	[OK]
Bringing up interface eth0:	[OK]

Gateway IP Address 10.1.0.12 installed. Configuration stored.

On SCO UNIX operating systems you will see the single message below:

Gateway IP Address 10.1.0.66 installed. Configuration stored.

If the address you have entered is incorrect, enter N. You will be returned to step 3 to re-enter the Internet address that the Gateway should use.

If you enter a Gateway IP address with a network address that differs from the local host, you will see the following:

The gateway at IP address 1.2.3.4 has a different network address than the MAP system. The gateway must be part of the same network that the MAP system is on (89.XX.XX.XX). Enter New Gateway IP Address (XX.XX.XX.XX or <Return> to quit):

The message will contain the network address for the MAP System to help you enter the correct number. The example above shows that the MAP System is on a class A network with a network address of 89. If the MAP System were on a class B network the network address

would be defined in the first 2 bytes, (89.80.XX.XX). For a class C network, the first 3 bytes would be shown, 89.80.44.XX.

In the event that the local host IP address is not set, you can enter any value you like. It is possible that after the local host IP address is set, the network addresses will not match. If this is the case, the Gateway IP address will not be loaded, but it will be listed in the "Stored Ethernet LAN Configuration" portion of the Current Ethernet LAN Status table, which is Option 1 of the Basic Ethernet LAN Configuration Menu.

CLEAR THE GATEWAY IP ADDRESS

The next option of the Basic Ethernet LAN Configuration Menu will remove the Gateway IP address from the Ethernet LAN Configuration. If the Gateway IP needs to be reconnected at any time, the Internet address for the Gateway will need to be entered.

Procedures:

 From the Basic Ethernet LAN Configuration Menu, select "Clear the Gateway IP Address." Press 5 < *Return*>. You will see the following prompt:

```
Do You Wish To Clear the Gateway IP Address? Y(es), N(o)
```

2) If you wish to clear the Gateway IP address, enter *Y*. To return to the Basic Ethernet LAN Configuration Menu, enter **N**. A PressureMAP system running Linux will display the following data after you enter Y to clear the Gateway:

figuration stored.	
[ОК]
1	nfiguration stored. [OK [OK [OK [OK [OK [OK

Hit <Return> to continue.

SCO UNIX operating systems display slightly different information after pressing 5 <*Return>* in Step 1:

Do You Wish To Clear the Gateway IP Address? Y(es), N(o) The system will reboot automatically if the Gateway IP Address is cleared.

If you wish to clear the Gateway IP address, enter Y. To return to the Basic Ethernet LAN Configuration Menu, enter N. After answering Y to clear the Gateway, you will see the following message:

System will reboot, please log off now...

3) Press *<Return>* to exit to the Basic Ethernet LAN Configuration Menu.

PERFORM ETHERNET LAN DIAGNOSTICS

The last option of the Basic Ethernet LAN Configuration Menu performs two functions. It first performs file permission checks on the network files and, second, it checks the network connections.

Procedures:

 From the Basic Ethernet LAN Configuration Menu, select "Perform Ethernet LAN Diagnostics." Press 6 < *Return*>. You will see the following prompt:

```
Do You Wish to Perform Ethernet LAN Diagnostics? Y(es), N(o)
```

2) If you wish to continue with the diagnostics program, enter Y. To return to the Basic Ethernet LAN Configuration Menu, enter N.

If the networking is not enabled, you will see the following message:

** The "localhost" entry is not in /var/map/MAPHOSTS ** Call System Studies Incorporated for technical support.

```
Hit <Return> to continue.
```

SCREEN 6-6 shows an example of what is displayed when a MAP System using a Linux operating system has valid LAN connections for its configuration. Note that the items listed include printers configured (host name), mail server, and other network connections. The specific connections listed will vary for individual systems.

```
Perform Ethernet LAN Diagnostics
                                                               MAP Series XX.XX.XX
11/10/2008 08:49
                                                      System Studies Incorporated
Checking permissions on network specific files...
One Moment Please ...
The system is connected to the network (IP address = 10.1.0.156).
Gateway is configured (IP address = 10.1.0.1).
Checking connection to Loopback Device (127.0.0.1):
                                                                 Connected
Checking connection to Network Card (10.1.0.156):
                                                                 Connected
Checking connection to scosysv (10.1.0.156):
                                                                 Connected
Checking connection to digi_A (10.1.0.157):
                                                                 Connected
Checking connection to hp_jet (10.1.0.150):
Checking connection to Gateway (10.1.0.1):
                                                                 Connected
                                                                 Connected
Ethernet LAN diagnostics complete.
Hit <Return> to continue.
```

SCREEN 6-6: ETHERNET LAN DIAGNOSTICS DISPLAY

3) Press *Return*> to exit the screen and return to the Basic Ethernet LAN Configuration Menu.

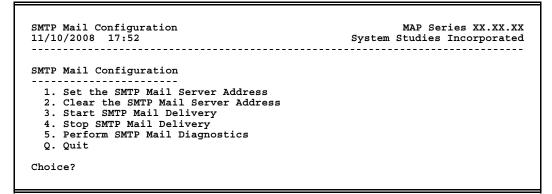
Configure the SMTP Mail Server

The MAP System is able to deliver Dispatch Alarms via email using SMTP (Simple Mail Transfer Protocol). All of the mailed alarms are routed to a single destination machine (i.e., mail server), which is

set up and maintained separately from the MAP System. When an email Alarm Center is added in the AlarmMAP portion of the MAP software, the keyword MAIL, followed by the name (or alias) of the user who is to receive the alarms, will need to be entered into the **Phone number:** field of the Alarm Center Information screen. A more detailed description regarding the use of email addresses as Dispatch Alarm centers is provided in the *MAP System Data Entry Manual*, page 12-8.

The second main function of the Network Administration Menu, "Configure the SMTP Mail Server," provides the following options: set and clear the SMTP Mail Server address, start and stop the SMTP Mail delivery, and perform SMTP Mail diagnostics. Beginning in PressureMAP Version 27 and for Linux operating systems only, it is possible to select a mail server name via either an IP address or DNS lookup. In order to use DNS lookup, you will also need to Configure the Name Server. This function is described on page 6-25.

To select one of the SMTP mail server configuration options, enter *2* <*Return*> from the Network Administration Menu (SCREEN 6-2). You will now see the SMTP Mail Configuration Menu, SCREEN 6-7. Each menu option is described in the procedures sections that follow.



SCREEN 6-7: SMTP MAIL CONFIGURATION MENU

SET THE SMTP MAIL SERVER IP ADDRESS

This option of the SMTP Mail Configuration Menu is provided so the Network Administrator can change the Internet address of the SMTP (Simple Mail Transfer Protocol) mail server as the need arises. If you are using a Linux operating system and have set up a domain name service, as described at the end of this chapter, you can simply select DNS Lookup. Please note that this option can only be selected if the Ethernet LAN is configured.

Procedures:

 From the SMTP Mail Configuration Menu, select "Set the SMTP Mail Server IP Address." Press *1 < Return >*. If the network package is installed, you will see the current mail server name, address (if any), and mail server delivery interval, followed by the prompt:

Do you wish to change the STMP mail server configuration? $\mathtt{Y[es]}$, $\mathtt{N[o]}$

2) If you wish to change the mail server configuration, enter *Y* and *<Return>*. Enter *N <Return>* if you do not need to make any changes.

If you entered Y, you will see:

Enter the SMTP mail server name:

3) Enter the name, and press *<Return>*. The mail server name is the machine name through which the "mailed" alarms will be routed. The default name, if available, will be shown in square brackets. To accept the default, press *<Return>*.

After entering the SMTP mail server name, you will be asked the following:

Enter the IP address (or 'DNS' for dynamic lookup):

Note: Once again, the "DNS" option in parentheses pertains only to Linux systems.

4) Enter either the IP address or the letters "DNS" (if you have set up a domain name service). Press <*Return*>. A valid address for the mail server can be obtained from the LAN Administrator. Any existing, default entry (IP address or DNS) will be shown in square brackets. To accept the default, press <*Return*>.

After entering the SMTP mail server address, you will be asked the following:

Enter the server delivery interval, seconds:

- 5) Enter the desired mail delivery interval and press *<Return>*. The system default value is 600 seconds. The value entered must be between 120 and 1200. The default interval will be shown in square brackets. To accept the default, press *<Return>*.
- 6) You will be asked to verify the information that you have just entered. You will see a prompt similar to the one below:
 - Is [NAME] (e.g. mailbox.yourcompany.com) [XX.XX.XX] (IP Address) or [DNS Lookup] delivery interval [XXX] correct? Y[es], N[o], Q[uit]

If the requested information is correct, enter *Y*. You will see:

The mail system has been configured.

Hit <Return> to continue.

If the name or address you have entered is incorrect, enter N. You will be returned to step 1 to re-enter the mail server name and address.

CLEAR THE SMTP MAIL SERVER IP ADDRESS

The second option of the SMTP Mail Configuration Menu will remove the mail server address information from the Ethernet LAN Configuration. If the mail server needs to be reconnected at any time, a new Internet address for the mail server will need to be entered.

Procedures:

 From the SMTP Mail Configuration Menu, select "Clear the SMTP Mail Server Address." Press 2 <*Return*>. You will see the following prompt:

Do You Wish To Clear the SMTP Mail Server Address? Y(es), N(o)

- 2) If you wish to clear the mail server address, enter Y. To return to the previous menu, enter N.
- 3) After answering Y to clear the mail server, you will see the following message:

SMTP Mail Server entry (XX.XX.XX) removed. Configuration Stored.

Hit <Return> to continue.

4) Press *<Return>* to return to the SMTP Mail Configuration Menu.

START SMTP MAIL DELIVERY

The next option of the SMTP Mail Configuration Menu will start the SMTP mail server. If there is already mail in the queue, a prompt will be displayed asking if the mail should be deleted before starting the mail delivery program.

Procedures:

From the SMTP Mail Configuration Menu, select "Start the SMTP Mail Delivery." Press 3
 <*Return*>. You will see the following prompt:

Do You Wish To Start the SMTP Mail Delivery? Y(es), N(o)

2) If you wish to start the SMTP mail server, enter *Y*. To return to the SMTP Mail Configuration Menu, enter *N*.

If you answer Y to start the mail server, you will see the following message:

The system will reboot automatically if the mail delivery system is started.

Are you sure you want to start the mail delivery system? $Y(es)\,,\,N(o)$

If there is queued mail, you will also see this prompt:

Do you want to delete all old mail that has been queued for delivery prior to starting the SMTP Mail Delivery System? Y(es), N(o)

3) If you wish to delete the mail before starting the SMTP mail server, enter Y. To start the mail server, and deliver any mail in the queue, enter N.

If you entered *Y*, you wish to delete the old mail, you will see:

All old mail has been deleted.

The mail delivery system has been started.

Hit <Return> to Reboot..

4) Press the *<Return>* key to reboot the MAP System, and start the SMTP mail server.

If the mail server has been turned off for more than a day, it is recommended that all of the mail (alarms) in the queue be deleted. When the mail server is off, all new high priority outbound messages (alarms) will cause a Four Star System Alarm to be created. The contents of the high priority mail message will be logged to the "Mail Messages Not Sent" log file, which can be accessed and viewed using the View MAP Data Files option of the User Initiated Operations Menu. The procedures for viewing these alarms are in Section 7 of the MAP System Operations Manual.

Note: If the mail (alarms) in the queue are not deleted before restarting the mail server, the alarms will be sent. These old alarms could cause quite a bit of confusion to the people receiving them.

STOP SMTP MAIL DELIVERY

This option of the SMTP Mail Configuration Menu will stop the SMTP mail server. It should be used if the Ethernet LAN is down, or if the MAP software is being moved. If there is already mail in the queue, stopping the mail delivery system will cause all queued mail to be removed from the mail queue. Any high priority mail that is removed will be logged to the Mail Messages Not Sent log file, which can be accessed and viewed using the View MAP Data Files option of the User Initiated Operations Menu. A Four Star System Alarm will also be posted.

Procedures:

From the SMTP Mail Configuration Menu, select "Stop the SMTP Mail Delivery." Press 4
 <*Return>*. You will see the following prompt:

Do You Wish To Stop the SMTP Mail Delivery? Y(es), N(o)

2) If you wish to stop the SMTP mail server, enter *Y*. To return to the SMTP Mail Configuration Menu, enter *N*.

If you answer Y to stop the mail server, you will see the following message:

The MAP System will reboot automatically if the mail delivery system is stopped.

Are you sure you want to stop the mail delivery system? $\mathtt{Y}(\mathtt{es})\,,\,\mathtt{N}(\mathtt{o})$

3) If you wish to stop the SMTP mail server, enter *Y*. To return to the SMTP Mail Configuration Menu, enter *N*.

If you enter Y, and the queue is empty, you will see the message in step 4. If there are undelivered mail messages (alarms) in the queue, you will see:

There is currently mail queued for delivery. Stopping the mail system will cause all queued mail to be removed from

the mail queue. Any high priority mail that is removed will be logged and a four star system alarm will be posted. Do you wish to continue? Y(es), N(o)

If you wish to delete any queued mail, enter Y. To continue mail delivery, enter N and you will be returned to the SMTP Mail Configuration Menu.

If you enter Y to delete any undelivered mail in the queue, you will see:

Please wait, removing queued mail.. All queued mail has been removed.

4) When the mail queue is empty, you will see:

The mail delivery process has been stopped. All new low priority outbound mail messages will be queued for delivery but will not be delivered until the mail system is restarted. A low priority system dispatch will be posted informing you of queued messages. All new high priority outbound messages (such as alarms) will cause a four star system alarm to be created when the mail delivery system is detected as being inactive or unconfigured. The contents of the high priority mail messages will be logged to the Mail Messages Not Sent log file which can be accessed and viewed using the View MAP Data Files menu option. The system will reboot to complete the mail delivery shutdown process.

Hit <Return> to Reboot..

Press the *<Return>* key to reboot the MAP System, and stop the SMTP mail server.

PERFORM SMTP MAIL DIAGNOSTICS

The last option of the SMTP Mail Configuration Menu is "Perform SMTP Mail Diagnostics." This option will check the file permissions of all the SMTP mail files and inform the Network Administrator of any incorrect or missing files. Any incorrect file permission will be automatically reset. If the mail system is correctly configured and is active, the Network Administrator can send a test message.

Procedures:

 From the SMTP Mail Configuration Menu, select "Perform SMTP Mail Diagnostics." Press 5 <*Return>*. You will see the following prompt:

Do You Wish To Perform SMTP Mail Diagnostics? Y(es), N(o)

2) If you wish to run the diagnostics program for the SMTP mail server, enter Y. To return to the previous menu, enter N.

If you answer Y, you will see the following message:

```
Diagnosing SMTP Mail System Files.....
```

SMTP Mail System Files OK. The mail system is configured and running. Do you want to send a test message? Y(es), N(o)

3) If you wish to send a message to test the SMTP mail server, enter *Y*. To end the diagnostics program, and return to the SMTP Mail Configuration Menu, enter *N*.

If you have entered Y to send a test message, you will see the following prompt:

Enter the name of the user to send the message to:

4) Enter the login name or alias of the person you wish to receive the test message. Any person the mail server machine knows about (by relating the name to IP address), can receive this test message. After entering the name, and pressing the *<Return>* key, you will see:

Enter the message subject:

5) Enter the word or phrase that will reside in the "subject" location of the mail message. You will then see:

Enter your test message (20 lines maximum). Enter a dot (".") character in the first character position of a line to terminate your message or simply hit the <Return> key until all 20 lines have been used. A line count will be visible to the left of the message:

6) Type in the message, following the instructions above. To terminate and send the message, enter a dot character in the first position of a line, or hit the *<Return>* key until all 20 lines have been used. You will then see:

Inserting PressureMAP Message Header and Sending Message..

Message Sent.

Hit <Return> to continue.

7) Press *<Return>* to exit to the SMTP Mail Configuration Menu.

Configure Serial Resources

The MAP System software allows you to expand your system's communications capabilities by using a Digi PortServer II® serial port concentrator. Since the release of Version 21 PressureMAP has provided for the administration and maintenance of up to 10 PortServers (with 64 ports each) per PressureMAP system. This capability makes it possible to utilize several units, some local and some remote, to eliminate telephone toll charges to remote installations.

Note: Earlier versions of PressureMAP also supported the use of a Corollary communications card, which provided a function similar to the PortServer II®. Beginning with PressureMAP Version 27, systems that use the Linux operating system do not support this previously

discontinued serial resource. Version 27 systems running SCO UNIX, however, still retain a second Serial Resource Configuration option for Corollary.

This section of the Network Administration Menu provides access to a PortServer submenu which includes options for viewing the PortServer configuration, adding and removing PortServers, and confirming PortServer connectivity. To select the serial resource configuration option from the Network Administration Menu (SCREEN 6-2), press *3* and *<Return>*. You will now see the Serial Resource Configuration Menu, shown below.

```
Serial Resource Configuration MAP Series XX.XX.XX
11/10/2008 19:31 System Studies Incorporated
Serial Resource Configuration
1. Configure Digi PortServer
Q. Quit
Choice?
```

SCREEN 6-8: SERIAL RESOURCE CONFIGURATION MENU

DIGI PORTSERVER CONFIGURATION

The information below describes the configuration, setup and update procedures that pertain to the Digi PortServer II equipment.

Procedure:

 From the Serial Resource Configuration Menu, select "Configure Digi PortServer." Press 1 <*Return*>. The following menu is displayed.

```
Digi Configuration Tool MAP Series XX.XX.XX
11/10/2008 19:31 System Studies Incorporated
PortServer Configuration
. View Configuration
2. Add PortServer
3. Remove PortServer
4. Connectivity Test
Q. Quit
Choice?
```

SCREEN 6-9: PORTSERVER CONFIGURATION MENU

2) To select one of the menu options, enter its number and press *«Return»*. To exit this menu and return to the Serial Resource Configuration Menu, press *Q «Return»*.

View Configuration

This menu option displays the current PortServer configuration. The configuration screen displays the ID, name (Modem Site), IP address, number of ports, and remarks for each configured PortServer.

Procedure:

From the PortServer Configuration Menu, select "View PortServer Configuration." Press 1
 <*Return>*. A screen similar to the following example will be displayed.

```
View PortServer Configuration
                                                                                        MAP Series XX.XX.XX
11/10/2008 19:31
                                                                            System Studies Incorporated
 ID Modem Site
                            IP Address
                                                  Ports Remarks

        192.168.100.111
        32

        192.168.100.102
        32

        192.168.100.103
        64

        192.168.100.142
        32

       DENVER-1
 А
                                                            100 East Colfax.
       COLOSPGS
                                                            202 South Fountain Blvd.
 в
                                                             3000 First Street.
       COLOSPGS
 C
       BOULDER1
                                                             404 Pearl St.
 D
Hit the <enter> key to continue...
```

SCREEN 6-10: VIEW PORTSERVER CONFIGURATION DISPLAY

2) Press *<Return>* to exit the screen and return to the Digi PortServer Configuration Menu.

Add PortServer

This menu option allows the Network Administrator to add one or more PortServers to the PressureMAP system's configuration. As stated above PressureMAP supports a maximum of 10 PortServers with 64 ports each.

Procedure:

1) From the PortServer Configuration Menu, select "Add PortServer." Press 2 <*Return*>. The following prompt will display.

Enter the tty device ID (only 2 chars allowed):

2) Type a two-character designation for the PortServer device follow by *Return*>. Please note that if you enter an ID designation that is longer than two characters, the program appears to accept your entry and continues to proceed through the "Add PortServer" process explained below. However, when you complete the process and view the configuration listing, as described above, you will notice that there is no entry listed for the device. At this point you will have to start again at step 1.

After you have entered the device ID, the following prompt displays:

Enter Modem Site:

3) Type a Mode Site name of eight characters or less. Press *<Return>*. If you exceed the maximum number allowed or include punctuation in your entry, this message appears:

Must be 1 to 8 characters, no punctuation please.

Enter a new or truncated Mode Site name which meets these requirements and press *(Return)* to proceed. The program then requests the following:

Enter the IP address of the new PortServer II:

4) Type the IP address assigned to your PortServer II equipment, then press *Return*>. The next setup requirement is to specify the number of ports in your new Digi equipment.

Enter the number of ports:

5) Valid port number entries are 8, 16, 24, 32, 40, 48, 56, and 64. Type the number of active ports associated with your new PortServer II equipment. Press *Return>* to continue. The following prompt then displays:

Enter remarks, up to 40 characters:

6) At this point you can enter a brief remark to further define the PortServer installation. When you have finished press *Return*>, and a summary of your entries will be displayed, an example of which is shown below:

```
ID: "E"
Site: "WESTGATE"
IP: "192.168.100.119"
Ports: "32"
Remarks: "1411 FONTANA RD."
Is this correct (Y[es], N[o])?
```

7) If the information that is displayed is correct, enter *Y* <*Return*>, and you will be returned to the PortServer Configuration Menu. If the information is incorrect, enter *N* <*Return*> and the following prompt appears:

```
Enter the tty device ID (only 2 chars allowed) :
```

Begin the procedure at Step 1.

Use the procedure described above to add each PortServer II that is installed in the network.

Remove PortServer

This menu option allows the Network Administrator to remove a PortServer from the PressureMAP system's configuration. Before you begin the following procedure, it is a good precaution to make sure that all other PressureMAP users are logged out of the system. Also, it is recommended that you notify other PressureMAP users that you will be removing a specific PortServer or PortServers.

Procedure:

From the PortServer Configuration Menu, select "Remove PortServer." Press 3 < Return>. A screen similar to the one below will be display, showing the installed PortServers in your system.

SCREEN 6-11: VIEW PORTSERVER CONFIGURATION DISPLAY

2) Notice that a prompt at the bottom of the display asks for the ID of the PortServer that you would like to remove. Type the ID designation of the intented PortServer followed by <*Return*>. The screen will then display your selection and ask you if the selected ID is correct:

```
You entered "<ID Designation>", is this correct (Y[es], N[o])?
```

If what you have entered is incorrect, type N < Return >. The original data prompt will then be redisplayed, and you can enter the correct ID information. If the desired PortServer ID for remove is correct, type Y < Return >.

3) Once you have deleted the PortServer from the defined serial resources, the PortServer Configuration Menu will redisplay. To remove other PortServers follow Steps 1 and 2 above.

Connectivity Test

This menu options enables you to confirm that communications between PressureMAP and the PortServer II equipment that has been added to the system are working properly. The simple, automated test essentially pings each Digi PortServer that has been defined for the MAP System and provides a screen display for evaluation. The output of the test includes data for existing PortServers as well as the most recently added ones.

Procedure:

1) Begin the test by accessing the PortServer Configuration Menu described on page 6-20. From the menu select "Connectivity Test." Press *4* <*Return*>.

The screen refreshes to display results information similar to what is shown in FIGURE 6-12.

```
PortServer Connectivity Test
                                                       MAP Series XX.XX.XX
11/10/2008 20:09
                  *Schedule Off*
                                               System Studies Incorporated
Modem Site
            IP Address
                              Result
 -----
                              ----
DENVER-1
             192.168.100.111
                              ок
             192.168.100.102
COLOSPGS
                              OK
COLOSPGS
             192.168.100.103
                              No Response
BOULDER1
             192.168.100.142
                              OK
```

SCREEN 6-12: CONNECTIVITY TEST OUTPUT

2) As you can see in the example above, the test is not intended to provide detailed information about the communications attempts. It merely indicates whether or not PressureMAP was able to connect with the PortServers.

If a "No Response" result is returned, your should check that the IP Address information for the PortServer was entered correctly when the PortServer was added to the database. If this information is correct, next check that the unit is receiving the required 115V AC power and that the network cable is connected properly at the PortServer and the network router.

3) Once you have completed the Connectivity Test described above, press *<Return>* to access the previous menu.

Set or Change MAP System Host Name

Another Network Administration option available for Linux systems enables you to set and change the Host Name assigned to the MAP System. The Host Name designation is needed to support configuration of the mail delivery system under Linux. The Host Name differs from the MAP System Name in that the Host Name identifies the network name of the computer, such as <u>www.mytelco.com</u>.

! Important ! If BackupEDGE has already been installed, configured and registered on your MAP Engine computer (or equivalent), the BackupEDGE licensing keys will become invalid if the MAP system Host Name is changed. If you intend to use the host name function in Linux, perform the procedures listed below BEFORE installing BackupEDGE.

Procedure:

 Setting or changing the MAP System Host Name begins at the Network Administration Menu (refer to page 6-6 for an example). From the list of options displayed, press *4 < Return >*. The following screen displays:

Set or Change the MAP System Host Name MAP Series XX.XX.XX 11/16/2008 16:49 *Schedule Off* System Studies Incorporated MAP System Host Name is: localhost.localdomain Do you want to change the MAP System Host Name? Y[es], N[o]



2) To set or change the name, press *y* <*Return*>. The program displays the following:

Enter the new fully qualified hostname (ex. name.domain.com) [localhost.localdomain]:

3) Directly following the example *name.domain.com* in the prompt above, the name of the existing host name (if applicable) is displayed. Carefully type the new or replacement MAP System Host Name, followed by *<Return>*.

The program responds with:

MAP system hostname changed!

Hit <Return> to continue.

4) Press *<Return>* and the program will redisplay the Network Administration Menu. Please note that if you have incorrectly entered the desired host name, you can simply repeat the procedure described above.

Configure the Name Server

For PressureMAP Version 27 systems running the Linux operating system, the last option provided under Network Administration is the ability to establish, add, and/or change the MAP Engine computer's Domain Name Server (DNS) designations. In prior releases of PressureMAP it was necessary to use static IP addresses for all network connected servers and devices. Version 27 and Linux bring DNS capability to the MAP System—giving Network Administrators more freedom in the assignment or reassignment of IP addresses associated with mail servers used with the system.

Before you can configure the Name Server you will need to access the Network Administration Menu. Please refer to the instructions on page 6-5 of this section in you need help locating the menu.

Procedure:

1) From the Network Administration Menu select "Configure the Name Server (DNS)." Press 5 *(Return>*, and SCREEN 6-14 displays.

```
Name Server (DNS) Configuration

09/22/2008 17:04

MAP Series XX.XX.XX

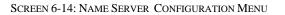
System Studies Incorporated

Name Server (DNS) Configuration

1. View the Name Server (DNS) Configuration

2. Add/Change the Name Server (DNS) Configuration

Q. Quit
```



As you can see the first option gives you the ability to view the existing Name Server configuration. Initially, there will be no information provided until option #2 has been used to enter the DNS information.

ADDING NAME SERVER IP INFORMATION

2) To establish DNS configuration for the MAP System, press 2<*Return*>. The Add/Change Name Server Configuration Screen displays, as shown below.

Add/Change the Name Server (DNS) Cofiguration MAP Series XX.XX.XX 09/24/2008 16:11 *Schedule Off* System Studies Incorporated Do You Wish To Add/Change the Name Server (DNS) Cofiguration? Y[es], N[o]

SCREEN 6-15: ADD/CHANGE NAME SERVER CONFIGURATION SCREEN

Make sure you have the necessary Name Server IP address information, and press Y
 <*Return*> to proceed. The program responds with the following prompt:

Enter the domain search list [example.com] :

4) Type the desired domain name for the MAP System followed by *Return*>. The following additional prompt information is displayed.

Enter an 'X' to delete an existing nameserver IP address. Enter the primary nameserver IP address :

5) The Name Server Configuration utility enables you to specify up to three IP addresses for the defined name server. Type your primary name server IP address followed by *Return>*. The example below shows an IP address entry of 10.1.1.67. The software will display your IP address entry and ask if it is correct.

10.1.1.67 specified, is this correct? Y[es], N[o], Q[uit]

6) Confirm that you have typed the correct primary name server IP address and, if so, and press Y < Return >. If the entry is incorrect pressing N < Return > will redisplay the second prompt shown in step 4. Retype the correct IP address followed by < Return > to continue.

The next prompt asks you to enter the secondary IP address for the name server. Repeat the process described above in Steps 5 and 6 for both the secondary and tertiary name server IP addresses (if assigned). The program will ask you to confirm each entry and finish with one final query:

Are you sure you want to update the DNS configuration?

7) Assuming the information you entered is correct, press *Y* <*Return*>. The following information displays:

DNS configuration script complete.

Hit <Return> to continue.

8) Press *<Return>* to go back to the Name Server Configuration Menu.

VIEWING DNS CONFIGURATION INFORMATION

To confirm the accuracy of the new or modified Name Server (DNS) information, select "View the Name Server (DNS) Configuration Information" from the Name Server Configuration Menu. Press *1* and *<Return>*. A menu similar to the one below will display, showing your search domain and Name Server list.

```
View the Name Server (DNS) Configuration MAP Series XX.XX.XX
09/22/2008 17:04 System Studies Incorporated
DNS Configuration:
Default search domain(s): airtalk.com
Nameserver list:
        10.1.1.67
        206.13.29.11
        206.13.28.11
Hit <Return> to continue.
```

SCREEN 6-16: VIEW NAME SERVER CONFIGURATION DISPLAY

9) When you have finished defining and viewing your DNS server information, press Q and <**Return**> repeatedly to go back to the Network Administration Menu. From there you can continue to perform other network administrative functions, return to the System Administration Menu, or exit out of the system.

Configure the System Status Viewer

A utility called *System Status Viewer (SSV)* makes it possible for PressureMAP Systems to indicate that they are up and running by sending a "heartbeat" message to a designated PressureMAP server. Updates from all of the reporting systems can then be viewed over the Internet via a standard web browser. In PressureMAP releases prior to Version 27, this capability was available only by installing a receiver application on a Window PC and setting up the necessary programs for viewing the information. It was also necessary to contact System Studies' Technical Support department and request that a specific

PressureMAP system be configured to send its System Status message to the Windows server via TCP/IP socket connection.

Beginning with Version 27.00.03 it is possible for the System Status Viewer to be installed directly on a PressureMAP system (and its Linux or SCO UNIX operating system). Additionally, a Network Administrator or anyone with access to the Network Administration Menu can set up an individual PressureMAP system (client) to report to the server without having to contact System Studies. Once System Status Viewer has been installed and individual PressureMAP reporting systems have been configured, a link on PressureWEB provides quick access to information from all of the reporting systems.

The procedures for configuring a system (client) to report to the System Status Viewer are presented below. The *MAP System Installation Manual* describes how to install and set up a receiver application on the designated PressureMAP server.

Procedure:

 From the Network Administration Menu select "Configure System Status Viewer." Press 6 <*Return>* and the following screen appears.

```
Configure System Status Viewer (SSV) Client MAP Series XX.XX.XX
11/24/2009 17:04 System Studies Incorporated
System Status Viewer Configuration
1. Configure System Status Viewer (SSV) Client
Q. Quit
```

SCREEN 6-17: SYSTEM STATUS VIEWER CONFIGURATION MENU

- **Note:** Before you proceed, you will need to know the IP address of the PressureMAP server on which the System Status Viewer is installed. You will also need to enter the system number and name of the PressureMAP client that you intend to configure.
 - 2) To proceed with the configuration, press *I* <*Return*>; otherwise, press *Q* and <*Return*> to back up to the Network Administration Menu. Once you have selected option 1, the following screen prompt appears:

Do You Wish to Configure System Status Viewer (SSV) Client? $\mathtt{Y}[\mathtt{es}]\,,\,\mathtt{N}[\mathtt{o}]$

3) Press *Y* and *<Return>* to advance. The additional information below displays:

SSV Client currently OFF

Enter SSV IP (XX.XX.XX OR <Return> to quit):

4) Type the IP address of the PressureMAP server where SSV is installed, followed by *Return>*. Your entry is displayed on screen, similar to what is shown below:

10.1.0.199 specified, this correct? Y[es], N[o], Q[uit]

5) Confirm that the IP address is correct and, if so, press *Y* <*Return*>. The program then asks you for the System Status Viewer Port number:

Enter the SSV Port Number ([3555] <Return>, Q[uit]

6) The default port number for the SSV is 3555. Hit *Return>* to designate this port number or enter a new one followed by *Return>*.

```
Port 3555 specified, is this correct? Y[es], N[o], Q[uit]
```

7) Press *Y* <*Return*> if the designated port number is correct. Next, you will be prompted to enter information about the reporting PressureMAP system.

Enter the system's number and name to display in SSV ([5555-TS ENG8] <Return>, Q[uit]

8) Type the request information and press *<Return>*. The program then displays your entry and asks you if it is correct:

9999-NORTHWEST specified, is this correct? Y[es], N[o], Q[uit]

9) Confirm the accuracy of you information and press *Y* <*Return*> if it is correct.

Editing /usr1/map/MAPSYS.SCH Adding SSV schedule item to MAPSYS.SCH.

Hit <Return> to continue.

10) Pressing *<Return>* completes the reporting configuration process for your PressureMAP system and redisplays the System Status Viewer Configuration Menu (SCREEN 6-17). If, for any reason, you need to turn the SSV client off, you can do so by selecting option 1 from the menu and responding to the screen prompt provided:

SSV Client currently ON
Would you like to turn the SSV client OFF? Y[es], N[o], Q[uit]
y
Editing /usr1/map/MAPSYS.SCH
SSV client has been turned OFF!
Hit <Return> to continue.

NETWORK ADMINISTRATION PROCEDURES (SCO UNIX OS)

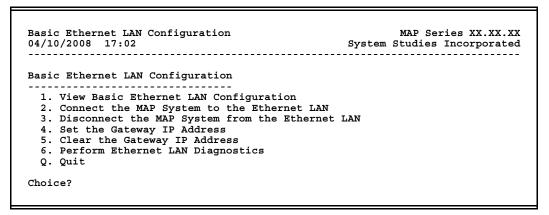
The Network Administration procedures and information below pertain to PressureMAP Version 27 systems running the SCO UNIX operating system. If you are using one of the supported Linux operating systems, please refer the Network Administration procedures beginning on page 6-6.

SCREEN 6-18 below is produced by selection option 19, "Network Administration," from the System Administration Menu. In this example, an option to Configure Data Export Protocol appears at the bottom of this list. Please note this utility appears only if the utility has been activated for your system.

SCREEN 6-18: NETWORK ADMINISTRATION MENU

Configure Basic Ethernet LAN Connection

Selecting the first Network Administration Menu option generates a new menu (SCREEN 6-19) with the following options: view the basic Ethernet LAN configuration, connect and disconnect the MAP System to/from the Ethernet LAN, set and clear the Gateway IP Address, and perform Ethernet LAN Diagnostics. Press *1* <*Return>* and the Basic Ethernet LAN Configuration Menu displays.



SCREEN 6-19: BASIC ETHERNET LAN CONFIGURATION MENU

When you have brought up the Configure Basic Ethernet LAN Connection Menu, refer to the explanations below for more information on performing the desired procedures.

VIEW BASIC ETHERNET LAN CONFIGURATION

This menu option shows the current configuration of the network connection. The screen that is displayed will vary depending upon on whether or not the MAP System is currently connected to the network.

Procedures:

 From the Basic Ethernet LAN Configuration Menu, select "View Basic Ethernet LAN Configuration." Press 1 < Return >.

SCREEN 6-20 shows an example of what is displayed when the MAP System is connected to the Ethernet LAN.

```
View Basic Ethernet LAN Configuration
                                                                                       MAP Series XX.XX.XX
                                                                  System Studies Incorporated
04/10/2006 17:05
        Current Ethernet LAN Status
Connection Status:
Logins Allowed:
Logins Established:
                                     Connected
                                      32
                                     15

        Internet Address:
        215.165.11.111

        Ethernet Address:
        0.160.20.119.12.106

        Gateway IP Address:
        215.165.11.100

Netmask:
                                      255.225.225.0
Broadcast Address:
                                  215.165.11.255
        Stored Ethernet LAN Configuration
                  -----

        Internet Address:
        215.165.11.111

        Gateway Address:
        215.165.11.100

                                     255.225.225.0
Netmask:
Broadcast Address: 215.165.11.255
Hit <Return> to continue.
```

SCREEN 6-20: ETHERNET LAN INSTALLED AND CONNECTED

- The connection status indicates that the MAP System is connected to the network. There are only two possible status conditions, connected and disconnected. If the Ethernet LAN is not installed, **Disconnected**, **Ethernet LAN Package not enabled** is displayed. Contact System Studies Technical Support for help on installing the Ethernet LAN package.
- The "Logins Allowed" section specifies the maximum number of telnet/rlogin connections that can be made to the MAP System. The "Logins Established" section specifies how many telnet/rlogin connections currently exist.
- The next section specifies the Internet, Ethernet, Gateway, Netmask and Broadcast addresses that are currently loaded on the Ethernet card.
- The last section specifies the addresses that are stored in the /etc/hosts file. This data basically provides a consistency check between the host's file and what the card actually has loaded.

2) Press *<Return>* to exit the screen and return to the Basic Ethernet LAN Configuration Menu.

CONNECT THE MAP SYSTEM TO THE ETHERNET LAN

The next option of the Basic Ethernet LAN Configuration Menu, "Connect the MAP System to the Ethernet LAN," is provided so the Network Administrator can change the Internet address used by the MAP computer as the need arises. If the MAP software is moved to a backup system, the Internet address may need to be reconnected (Disconnected, then Connected) to reflect the configuration of the backup computer.

Procedures:

 From the Basic Ethernet LAN Configuration Menu, select "Connect the MAP System to the Ethernet LAN." Press 2 <*Return>*. You will see the following prompt:

Do You Wish To Connect the MAP System to the Ethernet LAN? $\mathtt{Y}(\mathtt{es})\,,\,\mathtt{N}(\mathtt{o})$

- 2) If you wish to continue with the network connection, enter Y. To return to the Basic Ethernet LAN Configuration Menu, enter N.
- 3) After answering Y to connect the network, and the network package is installed, you will see the following message:

Enter Internet Address (XX.XX.XX or <Return> to quit):

4) If you wish to continue with the network connection, enter the address. The default address, if available, will be shown in the square brackets. If the system has never had an Internet address, the default will be template XX.XX.XX. The Internet address consists of four positive integer values in the range 0-255, separated by periods. A valid Internet address for the MAP System should be obtained from the LAN administrator.

If *<Return>* is entered at the prompt, the program will return to the Basic Ethernet LAN Configuration Menu.

5) Enter the Internet address, and press *<Return>*. You will be asked to verify the Internet address you have just entered. You will see a prompt similar to the one below.

The system will reboot automatically if you accept XX.XX.XX.XX.

XX.XX.XX.XX specified, is this correct? Y(es), N(o), Q(uit)

If the address is correct, enter Y. On systems using the UNIX operating system, you will see:

Enter Netmask Address (XX.XX.XX. or <Return> for default
[XXX.XXX.XX]):

Enter the netmask address and *<Return>*, or just *<Return>* to accept the default for your network class, which is shown in square brackets. You will see:

XX.XX.XX.XX specified, is this correct? Y(es), N(o), Q(uit)

If the address is correct, enter *Y*. Now, the standard MAP System shutdown procedures will be started. You will see:

Internet Address XX.XX.XX installed. Configuration
stored...

No other users logged in, rebooting...

At the end of the 60 second logout period, the system will reboot, and the new Internet address will be loaded. If the address you have entered is incorrect, enter N. You will be returned to step 3 to re-enter the Internet address.

DISCONNECT THE MAP SYSTEM FROM THE NETWORK

This option of the Basic Ethernet LAN Configuration Menu is provided so the Network Administrator can disconnect the MAP System from the Network. For example, if the MAP software is to be moved to a backup system, the MAP System first needs to be taken off the Network. When the software is loaded onto the backup computer, the Internet address may need to be reconnected (Disconnected, then Connected) to reflect the configuration of the backup computer.

Procedures:

1) From the Basic Ethernet LAN Configuration Menu, select "Disconnect the MAP System from the Network." Press *3 < Return*>. You will see the following prompt:

Do You Wish to Disconnect the MAP System from the Ethernet LAN? $\mathtt{Y}(\mathtt{es})\,,\,\mathtt{N}(\mathtt{o})$

- 2) If you wish to continue with the network disconnection, enter *Y*. To return to the Basic Ethernet LAN Configuration Menu, enter *N*. If the Network package is not installed, you will be returned to the Basic Ethernet LAN Configuration Menu regardless of your answer.
- 3) After answering Y to disconnect the Network, you will see the following messages:

Internet Address XX.XX.XX.XX removed. Configuration stored.

System will reboot, please log off now...

4) Press *<Return>* to exit to the Basic Ethernet LAN Configuration Menu.

SET THE GATEWAY IP ADDRESS

The Gateway function of the MAP software has the intelligence to connect a remote LAN to the LAN which has the MAP System. This option of the Basic Ethernet LAN Configuration Menu is provided so the Network Administrator can change the Gateway address used by the MAP computer as the need arises. For example, if the MAP software is moved to a backup system, the Gateway address will need to be changed to reflect the configuration of the backup computer.

The Gateway IP (Internet Protocol) address can be configured even if the network is not installed or connected (i.e. the local host IP address is not set). It is possible that after the local host IP address is set, the network addresses will not match. If this is the case, the Gateway IP address will not be loaded, but it will be listed in the "Stored Ethernet LAN Configuration" portion of the Current Ethernet LAN Status table.

Procedures:

1) From the Basic Ethernet LAN Configuration Menu, select "Set Gateway IP Address." Press *4* <*Return*>. You will see the following prompt:

```
Do You Wish To Set Gateway IP Address? Y(es), N(o)
```

2) If you wish to continue, enter *Y*. To return to the Basic Ethernet LAN Configuration Menu, enter *N*. After entering Y, you will see the following message:

Enter New Gateway IP Address (XX.XX.XX.XX or <Return> to quit):

3) If you wish to continue, enter the address, followed by *Return>*. The address consists of four positive integer values in the range 0-254, separated by periods. A valid Internet address for the Gateway should be obtained from the LAN Administrator.

If only *<Return>* is entered at the prompt, the program will return to the Basic Ethernet LAN Configuration Menu.

4) You will be asked to verify the Internet address you have just entered. You will see a prompt similar to the one that follows.

```
XX.XX.XX.XX specified, is this correct? Y(es), N(o), Q(uit)
```

If the address is correct, enter Y. You will see:

add network 0.0.0.0, gateway XX.XX.XX.XX

```
Gateway IP Address XX.XX.XX installed. Configuration stored.
```

Hit <Return> to continue.

If the address you have entered is incorrect, enter N. You will be returned to step 3 to re-enter the Internet address that the Gateway should use.

If you enter a Gateway IP address with a network address that differs from that of the local host, you will see the following:

The gateway at IP address 1.2.3.4 has a different network address than the MAP system. The gateway must be part of the same network that the MAP system is on (XX.XX.XX.XX). Enter New Gateway IP Address (XX.XX.XX.XX or <Return> to quit):

The message will contain the network address for the MAP System to help you enter the correct number. The example above shows that the MAP System is on a class A network with a network address of 89. If the MAP System were on a class B network the network address would be defined in the first 2 bytes, (89.80.XX.XX). For a class C network, the first 3 bytes would be shown, 89.80.44.XX.

In the event that the local host IP address is not set, you can enter any value you like. It is possible that after the local host IP address is set, the network addresses will not match. If this is the case, the Gateway IP address will not be loaded, but it will be listed in the "Stored Ethernet LAN Configuration" portion of the Current Ethernet LAN Status table, Option 1 of the Basic Ethernet LAN Configuration Menu.

CLEAR THE GATEWAY IP ADDRESS

The next option of the Basic Ethernet LAN Configuration Menu will remove the Gateway IP address from the Ethernet LAN Configuration. If the Gateway IP needs to be reconnected at any time, the Internet address for the Gateway will need to be entered.

Procedures:

 From the Basic Ethernet LAN Configuration Menu, select "Clear the Gateway IP Address." Press 5 < *Return*>. You will see the following prompt:

Do You Wish To Clear the Gateway IP Address? Y(es), N(o) The system will reboot automatically if the Gateway IP Address is cleared.

2) If you wish to clear the Gateway IP address, enter *Y*. To return to the Basic Ethernet LAN Configuration Menu, enter **N**. After answering Y to clear the Gateway, you will see the following message:

```
System will reboot, please log off now...
```

3) Press **<Return>** to exit to the Basic Ethernet LAN Configuration Menu.

PERFORM ETHERNET LAN DIAGNOSTICS

The last option of the Basic Ethernet LAN Configuration Menu performs two functions. It first performs file permission checks on the network files, and, second, it checks the network connections.

Procedures:

 From the Basic Ethernet LAN Configuration Menu, select "Perform Ethernet LAN Diagnostics." Press 6 < Return >. You will see the following prompt:

Do You Wish to Perform Ethernet LAN Diagnostics? Y(es), N(o)

2) If you wish to continue with the diagnostics program, enter Y. To return to the Basic Ethernet LAN Configuration Menu, enter N.

If the networking is not enabled, you will see the following message:

The Networking package is disabled. Typically, this implies that the Networking package has not been purchased from System Studies Incorporated. If you have any further questions about the Networking package, please call System Studies Incorporated.

Hit <Return> to continue.

SCREEN 6-21 shows an example of what is displayed when a MAP System using an SCO UNIX operating system has valid LAN connections for its configuration. The items listed include printers configured (host name), mail server, and other network connections. The specific connections listed will vary for individual systems.

```
Perform Ethernet LAN Diagnostics
                                                           MAP Series XX.XX.XX
                                                  System Studies Incorporated
04/10/2006 08:49
Checking permissions on network specific files ...
The system is connected to the network (IP address = 10.1.0.156).
Gateway is configured (IP address = 10.1.0.1).
Checking connection to Loopback Device (127.0.0.1):
                                                             Connected
Checking connection to Network Card (10.1.0.156):
                                                             Connected
Checking connection to scosysv (10.1.0.156):
                                                             Connected
Checking connection to digi A (10.1.0.157):
                                                             Connected
Checking connection to hp jet (10.1.0.150):
                                                             Connected
Checking connection to Gateway (10.1.0.1):
                                                             Connected
Ethernet LAN diagnostics complete.
Hit <Return> to continue.
```

SCREEN 6-21: ETHERNET LAN DIAGNOSTICS DISPLAY

3) Press *< Return >* to exit the screen and return to the Basic Ethernet LAN Configuration Menu.

Configure the SMTP Mail Server

The second Network Administration option available to users running the SCO UNIX operating system with PressureMAP Version 27 is SMTP Mail Server Configuration. The MAP System is able to deliver Dispatch Alarms via email using SMTP (Simple Mail Transfer Protocol). All of the "mailed" alarms are routed to a single destination machine (i.e., mail server), which is set up and maintained separately from the MAP System. When an email Alarm Center is added in the AlarmMAP portion of the MAP software, the keyword MAIL, followed by the name (or alias) of the user who is to receive the alarms, will need to be entered into the **Phone number:** field of the Alarm Center Information screen. A more detailed description regarding the use of email addresses as Dispatch Alarm centers is provided in the *MAP System Data Entry Manual*, page 12-8.

Selecting option 2, "Configure the SMTP Mail Server," from the Network Administration Menu produces the SMTP Mail Configuration Menu (SCREEN 6-22). Each menu option is described in the Procedures sections that follow.

SCREEN 6-22: SMTP MAIL CONFIGURATION MENU

SET THE SMTP MAIL SERVER IP ADDRESS

This option of the SMTP Mail Configuration Menu is provided so the Network Administrator can change the Internet address of the SMTP (Simple Mail Transfer Protocol) mail server as the need arises. Please note that this option can only be selected if the Ethernet LAN is configured.

Procedures:

 From the SMTP Mail Configuration Menu, select "Set the SMTP Mail Server IP Address." Press *1 <Return*>. If the network package is installed, you will see the current mail server name, address (if any), and mail server delivery interval, followed by the prompt:

Do you wish to change the STMP mail server configuration? $\mathtt{Y}(\mathtt{es})\,,\,\mathtt{N}(\mathtt{o})$

2) If you wish to change the mail server configuration, enter *Y* and *<Return>*. Enter *N <Return>* if you do not need to make any changes.

If you entered Y, you will see:

Enter the SMTP mail server name:

3) Enter the name, and press *<Return>*. The mail server name is the machine name through which the "mailed" alarms will be routed. The default name, if available, will be shown in square brackets. To accept the default, press *<Return>*.

After entering the SMTP mail server name, you will be asked the following:

Enter the SMTP mail server address:

 Enter the address, and press <*Return*>. A valid address for the mail server should be obtained from the LAN Administrator. The default address, if available, will be shown in square brackets. To accept the default, press <*Return*>.

After entering the SMTP mail server address, you will be asked the following:

Enter the SMTP mail server delivery interval, seconds:

- 5) Enter the mail delivery interval and press *<Return>*. This is the time, in seconds, between deliveries of the mail; the system default value is 600. The value entered must be between 120 and 1200. The default interval will be shown in square brackets. To accept the default, press *<Return>*.
- 6) You will be asked to verify the information that you have just entered. You will see a prompt similar to the one that follows.

Is [NAME] at [XX.XX.XX.XX],delivery interval [XXX] correct?
Y[es], N[o], Q[uit]

If the name and address are correct, enter Y. You will see:

The mail system has been configured.

Hit <Return> to continue.

If the name or address you have entered is incorrect, enter N. You will be returned to step 1 to re-enter the mail server name and address.

CLEAR THE SMTP MAIL SERVER IP ADDRESS

The second option of the SMTP Mail Configuration Menu will remove the mail server IP address from the Ethernet LAN Configuration. If the mail server needs to be reconnected at any time, a new Internet address for the mail server will need to be entered.

Procedures:

 From the SMTP Mail Configuration Menu, select "Clear the SMTP Mail Server IP Address." Press 2 <*Return>*. You will see the following prompt:

Do You Wish To Clear the SMTP Mail Server IP Address? $\mathtt{Y}(\mathtt{es})\,,\,\mathtt{N}(\mathtt{o})$

- 2) If you wish to clear the mail server address, enter Y. To return to the previous menu, enter N.
- 3) After answering Y to clear the mail server, you will see the following message:

SMTP Mail Server entry (XX.XX.XX) removed, Configuration Stored.

Hit <Return> to continue.

4) Press *<Return>* to return to the SMTP Mail Configuration Menu.

START SMTP MAIL DELIVERY

The next option of the SMTP Mail Configuration Menu will start the SMTP mail server. If there is already mail in the queue, a prompt will be displayed asking if the mail should be deleted before starting the mail delivery program.

Procedures:

1) From the SMTP Mail Configuration Menu, select "Start the SMTP Mail Delivery." Press *3* <*Return*>. You will see the following prompt:

Do You Wish To Start the SMTP Mail Delivery? Y(es), N(o)

2) If you wish to start the SMTP mail server, enter *Y*. To return to the SMTP Mail Configuration Menu, enter *N*.

If you answer Y to start the mail server, you will see the following message:

The system will reboot automatically if the mail delivery system is started.

Are you sure you want to start the mail delivery system? $Y(es)\,,\,N(o)$

If there is queued mail, you will also see this prompt:

Do you want to delete all old mail that has been queued for delivery prior to starting the SMTP Mail Delivery System? $Y(es)\,,\,N(o)$

3) If you wish to delete the mail before starting the SMTP mail server, enter Y. To start the mail server, and deliver any mail in the queue, enter N.

If you entered *Y*, you wish to delete the old mail, you will see:

All old mail has been deleted. The mail delivery system has been started. Hit <Return> to Reboot..

4) Press the *<Return>* key to reboot the MAP System, and start the SMTP mail server.

If the mail server has been turned off for more than a day, it is recommended that all of the mail (alarms) in the queue be deleted. When the mail server is off, all new high priority outbound messages (alarms) will cause a Four Star System Alarm to be created. The contents of the high priority mail message will be logged to the "Mail Messages Not Sent" log file, which can be accessed and viewed using the View MAP Data Files option of the User Initiated Operations Menu. The procedures for viewing these alarms are in Section 7 of the MAP System Operations Manual.

Note: If the mail (alarms) in the queue are not deleted before restarting the mail server, the alarms will be sent. These old alarms could cause quite a bit of confusion to the people receiving them.

STOP SMTP MAIL DELIVERY

This option of the SMTP Mail Configuration Menu will stop the SMTP mail server. It should be used if the Ethernet LAN is down, or if the MAP software is being moved. If there is already mail in the queue, stopping the mail delivery system will cause all queued mail to be removed from the mail queue. Any high priority mail that is removed will be logged to the Mail Messages Not Sent log file, which can be accessed and viewed using the View MAP Data Files option of the User Initiated Operations Menu. A Four Star System Alarm will also be posted.

Procedures:

1) From the SMTP Mail Configuration Menu, select "Stop the SMTP Mail Delivery." Press *4* <*Return*>. You will see the following prompt:

Do You Wish To Stop the SMTP Mail Delivery? Y(es), N(o)

2) If you wish to stop the SMTP mail server, enter *Y*. To return to the SMTP Mail Configuration Menu, enter *N*.

If you answer Y to stop the mail server, you will see the following message:

The MAP System will reboot automatically if the mail delivery system is stopped.

Are you sure you want to stop the mail delivery system? $\mathtt{Y}(\mathtt{es})\,,\,\mathtt{N}(\mathtt{o})$

3) If you wish to stop the SMTP mail server, enter *Y*. To return to the SMTP Mail Configuration Menu, enter *N*.

If you enter Y, and the queue is empty, you will see the message in step 4. If there are undelivered mail messages (alarms) in the queue, you will see:

There is currently mail queued for delivery. Stopping the mail system will cause all queued mail to be removed from the mail queue. Any high priority mail that is removed will be logged and a four star system alarm will be posted. Do you wish to continue? Y(es), N(o)

If you wish to delete any queued mail, enter Y. To continue mail delivery, enter N and you will be returned to the SMTP Mail Configuration Menu.

If you enter Y to delete any undelivered mail in the queue, you will see:

Please wait, removing queued mail..

All queued mail has been removed.

4) When the mail queue is empty, you will see:

The mail delivery process has been stopped. All new low priority outbound mail messages will be queued for delivery but will not be delivered until the mail system is restarted. A low priority system dispatch will be posted informing you of queued messages. All new high priority outbound messages (such as alarms) will cause a four star system alarm to be created when the mail delivery system is detected as being inactive or unconfigured. The contents of the high priority mail messages will be logged to the Mail Messages Not Sent log file which can be accessed and viewed using the View MAP Data Files menu option. The system will reboot to complete the mail delivery shutdown process.

Hit <Return> to Reboot..

Press the *<Return>* key to reboot the MAP System, and stop the SMTP mail server.

PERFORM SMTP MAIL DIAGNOSTICS

The last option of the SMTP Mail Configuration Menu is "Perform SMTP Mail Diagnostics." This option will check the file permissions of all the SMTP mail files and inform the Network Administrator of any incorrect or missing files. Any incorrect file permission will be automatically reset. If the mail system is correctly configured and is active, the Network Administrator can send a test message.

Procedures:

1) From the SMTP Mail Configuration Menu, select "Perform SMTP Mail Diagnostics." Press *5* <*Return*>. You will see the following prompt:

Do You Wish To Perform SMTP Mail Diagnostics? Y(es), N(o)

2) If you wish to run the diagnostics program for the SMTP mail server, enter Y. To return to the previous menu, enter N.

If you answer Y, you will see the following message:

Diagnosing SMTP Mail System Files..... SMTP Mail System Files OK. The mail system is configured and running. Do you want to send a test message? Y(es), N(o)

3) If you wish to send a message to test the SMTP mail server, enter *Y*. To end the diagnostics program, and return to the SMTP Mail Configuration Menu, enter *N*.

If you have entered Y to send a test message, you will see the following prompt:

Enter the name of the user to send the message to:

4) Enter the login name or alias of the person you wish to receive the test message. Any person the mail server machine knows about (by relating the name to IP address), can receive this test message. After entering the name, and pressing the *<Return>* key, you will see:

Enter the message subject:

5) Enter the word or phrase that will reside in the "subject" location of the mail message. You will then see:

Enter your test message (20 lines maximum). Enter a dot (".") character in the first character position of a line to terminate your message or simply hit the <Return> key until all 20 lines have been used. A line count will be visible to the left of the message:

6) Type in the message, following the instructions above. To terminate and send the message, enter a dot character in the first position of a line, or hit the *<Return>* key until all 20 lines have been used. You will then see:

Inserting PressureMAP Message Header and Sending Message.. Message Sent. Hit <Return> to continue.

7) Press *<Return>* to exit to the SMTP Mail Configuration Menu.

Configure Serial Resources

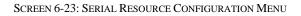
The MAP System software allows you to expand your system's communications capabilities by using either the Digi PortServer II® or the Corollary Card. Effective with the Version 21 software release, PressureMAP provides for the administration and maintenance of up to 10 PortServers (with 64 ports each) per PressureMAP system. This allows the possibility of placing several units, some local and some remote, to eliminate telephone toll charges to remote installations.

This section of the Network Administration Menu is divided into two groups (submenus) of functions: PortServer and Corollary card. Both groups include the options to view the configuration and to install the driver. The PortServer submenu also includes options to add and remove PortServers.

Note: Effective with PressureMAP Version 21, the Digi PortServer II driver is no longer installed as an Incremental Update. You can choose either the Digi or Corollary driver via their respective menu options, described later in this section. Only one of the drivers can be installed at one time.

To select any of the serial resource options from the Network Administration Menu (SCREEN 6-18), press *3 <Return>*. You will now see the Serial Resource Configuration Menu, shown in SCREEN 6-23.

```
Serial Resource Configuration
04/10/2006 19:31
Serial Resource Configuration
....
1. Configure Digi PortServer
2. Configure Corollary
Q. Quit
Choice?
```



DIGI PORTSERVER CONFIGURATION

This menu displays the Digi PortServer configuration options: view configuration, install driver, add and remove PortServers. Please note that when you install the PortServer driver, it will remove the Corollary driver (if it has already been installed).

Procedure:

1) From the Serial Resource Configuration Menu, select "Configure Digi PortServer." Press *1* <*Return*>. The following menu is displayed.

```
Digi PortServer Configuration
04/10/2006 19:31 System Studies Incorporated
Digi PortServer Configuration
1. View PortServer Configuration
2. Install Digi PortServer driver
3. Add PortServer(s)
4. Remove PortServer(s)
Q. Quit
Choice?
```

SCREEN 6-24: DIGI PORTSERVER CONFIGURATION MENU

2) To select one of the menu options, enter its number and press *<Return>*. To exit this menu and return to the Serial Resource Configuration Menu, press *Q <Return>*.

View PortServer Configuration

This menu option displays the current PortServer configuration. The configuration screen displays the ID, name (Modem Site), IP address, number of ports, and remarks for each configured PortServer.

Procedure:

 From the Digi PortServer Configuration Menu, select "View PortServer Configuration." Press *1 < Return >*. A screen similar to the following example will be displayed.

```
View PortServer Configuration
04/10/2006 19:31 MAP Series XX.XX System Studies Incorporated
ID Modem Site IP Address Ports Remarks
A DENVER-1 192.168.100.111 32 100 East Colfax.
B COLOSPGS 192.168.100.102 32 202 South Fountain Blvd.
C COLOSPGS 192.168.100.103 64 3000 First Street.
D BOULDER1 192.168.100.142 32 404 Pearl St.
Hit <Return> to continue.
```

SCREEN 6-25: VIEW PORTSERVER CONFIGURATION DISPLAY

2) Press *<Return>* to exit the screen and return to the Digi PortServer Configuration Menu.

Install Digi PortServer Driver

This menu option installs the PortServer driver, which supports a maximum of 10 PortServers with 64 ports each. This function will remove the Corollary driver (if already installed) before installing the PortServer driver. Unlike the Incremental Update version of the Digi driver installation, no response is required from the user during the install process.

Before you begin the following procedure, you will need to stop the Scheduler, according to the steps described in Section 4 of this book. Also make sure that all other users are logged out of the PressureMAP system.

Procedure:

 From the Digi PortServer Configuration Menu, select "Install Digi PortServer Driver." Press 2 <*Return>*. A screen similar to the following example will be displayed.

SCREEN 6-26: INSTALL DIGI PORTSERVER DRIVER DISPLAY

2) At the screen prompt:

Do you want to install the Digi PortServer driver now? (y/n)

enter *Y* <*Return*> to proceed with the driver installation. As noted on the screen, this process will remove the Corollary driver (if already installed) before installing the PortServer driver.

The program will then continue to install the driver and post a message when the installation is complete.

3) The screen will then prompt you to reboot the PressureMAP computer so that the changes can take effect. Enter *Y* <*Return*> to proceed with rebooting.

If you do not wish to reboot immediately to make your changes effective, type *N*. Then press *(Return)* to exit the screen and return to the Digi PortServer Configuration Menu.

Add PortServer(s)

This menu option allows the Network Administrator to add one or more PortServers to the PressureMAP system's configuration. Please note that PressureMAP supports a maximum of 10 PortServers with 64 ports each.

Procedure:

From the Digi PortServer Configuration Menu, select "Add PortServer(s)." Press 3
 <*Return>*. A screen similar to the following example will be displayed.

```
Add PortServer(s)
                                                                             MAP Series XX.XX.XX
04/10/2006 19:31
                                                                  System Studies Incorporated
 ID Modem Site
                      IP Address Ports Remarks

        A
        DENVER-1
        192.168.100.111
        32
        100 East Colf

        B
        COLOSPGS
        192.168.100.102
        32
        202 South Four

        C
        COLOSPGS
        192.168.100.103
        64
        3000 First St

        D
        BOULDER1
        192.168.100.142
        32
        404 Pearl St.

                                                     100 East Colfax.
                                                     202 South Fountain Blvd.
                                                     3000 First Street.
 Enter PortServer ID that you would like to add: e
     You entered [E], is that correct? (y/n/q): y
 Enter Modem Site: boulder2
    You entered [BOULDER2], is that correct? (y/n/q): y
 Enter IP Address: 192.168.0.12
     You entered [192.168.0.12], is that correct? (y/n/q): y
 Enter the number of ports: 32
     You entered [32], is that correct? (y/n/q): y
 Enter Remarks: West of Jenny's Cafe
     You entered [West of Jenny's Cafe], is that correct? (y/n/q): y
 Would you like to add another PortServer? (y/n): n
 You have successfully added 1 PortServer(s).
 Hit <Return> to continue.
```



2) As shown in the example above, the screen will prompt you to enter the ID, Modem Site name, IP address, number of ports, and remarks for each PortServer that you add to your PressureMAP system. Please note that the Modem Site name must be eight characters or less. After each prompt for data, the screen will ask you to confirm what you have entered. To confirm the entry, type *Y* and press <*Return*>.

If what you have entered for a data field prompt is incorrect, type N < Return >. The data prompt for that field will then be redisplayed for you to enter the correct information.

To quit entering information for that PortServer without saving your changes, type Q < Return >. You may then start again or exit the screen.

3) Once you have entered the desired information for one PortServer, you will see a prompt asking whether you want to add another PortServer. To add another PortServer, answer Y < Return > and repeat step 2 for each additional PortServer.

If you have finished making the desired additions to the PortServer configuration, type N < Return >. The screen will display a message confirming the number of PortServers added.

- 4) Press *<Return>* to exit the screen and return to the Digi PortServer Configuration Menu.
- 5) To restart the Scheduler, press *Q* <*Return*> repeatedly until you reach the System Administration Menu. Then select option *13*, "Start Process," and follow the procedure described in Section 4 of this book.

Remove PortServer(s)

This menu option allows the Network Administrator to remove one or more PortServers from the PressureMAP system's configuration. Remember to notify other users that these Portservers are being removed.

Before you begin the following procedure, you will need to stop the Scheduler, according to the steps described in Section 4 of this book. It is also a good precaution to make sure that all other users are logged out of the PressureMAP system.

Procedure:

1) From the Digi PortServer Configuration Menu, select "Remove PortServer(s)." Press *4* <*Return*>. A screen similar to the following example will be displayed.

```
Remove PortServer(s)
                                                                          MAP Series XX.XX.XX
04/10/2006 19:31
                                *Schedule Off*
                                                                System Studies Incorporated
                    -----
                                       Ports Remarks
 ID Modem Site
                     IP Address
      DENTE:
 - -
                                          - -
                                                   _____

        A
        DENVER-1
        192.168.100.111
        32
        100 East Colfax.

        B
        COLOSPGS
        192.168.100.102
        32
        202 South Fountain Blvd.

        C
        COLOSPGS
        192.168.100.103
        64
        3000 First Street.

        D
        BOULDER1
        192.168.100.142
        32
        404 Pearl St.

 Enter PortServer ID that you would like to remove: d
 You entered [D], is this correct? (y/n/q): y
 Would you like to remove another PortServer? (y/n): n
 You have successfully removed 1 PortServer(s).
 Hit <Return> to continue.
```

SCREEN 6-28: REMOVE PORTSERVER(S) DISPLAY

2) As shown in the example above, the screen will prompt you for the ID of the PortServer that you wish to remove from your PressureMAP system. After you have entered the ID, the

screen will ask you to confirm what you have entered. To confirm the entry, type *Y* and press *(Return)*.

If what you have entered is incorrect, type N < Return >. The data prompt will then be redisplayed for you to enter the correct ID information.

To quit entering information without saving your changes, type Q < Return >. You may then start again or exit the screen.

3) Once you have deleted one PortServer, you will see a prompt asking whether you want to remove another PortServer. To remove another PortServer, answer *Y* <*Return*> and repeat step 2 for each additional PortServer.

If you have finished making the desired deletions from the PortServer configuration, type N < Return >. The screen will display a message confirming the number of PortServers removed.

- 4) Press *<Return>* to exit the screen and return to the Digi PortServer Configuration Menu.
- 5) To restart the Scheduler, press *Q* <*Return*> repeatedly until you reach the System Administration Menu. Then select option *13*, "Start Process," and follow the procedure described in Section 4 of this book.

COROLLARY CONFIGURATION

This menu displays the Corollary configuration options: view configuration, and install driver. Please note that when you install the Corollary driver, it will remove the PortServer driver (if it has already been installed).

Procedure:

From the Serial Resource Configuration Menu, select "Configure Corollary." Press 2
 <*Return*>. The following menu is displayed.

```
Corollary Configuration MAP Series XX.XX.XX
04/10/2006 19:31 System Studies Incorporated
Corollary Configuration
.....
1. View Corollary Configuration
2. Install Corollary driver
Q. Quit
Choice?
```

SCREEN 6-29: COROLLARY CONFIGURATION MENU

2) To select one of the menu options, enter its number and press *<Return>*. To exit this menu and return to the Serial Resource Configuration Menu, press *<Return>*.

View Corollary Configuration

This menu option displays the current Corollary port configuration for the PressureMAP system.

Procedure:

1) From the Corollary Configuration Menu, select "View Corollary Configuration." Press *1* <*Return*>. A screen similar to the following example will be displayed.

```
View Corollary Configuration MAP Series XX.XX.XX
04/10/2006 19:31 System Studies Incorporated

Ports
ttyA1-ttyA8
ttyB1-ttyB8
ttyC1-ttyC8
ttyD1-ttyD8
Hit <Return> to continue.
```

SCREEN 6-30: VIEW COROLLARY CONFIGURATION DISPLAY

2) Press *<Return>* to exit the screen and return to the Corollary Configuration Menu.

Install Corollary Driver

This menu option installs the Corollary driver in your PressureMAP system. This function will remove the PortServer driver (if already installed) before installing the Corollary driver. Please note that no response is required from the user during the install process.

Before you begin the following procedure, you will need to stop the Scheduler, according to the steps described in Section 4 of this book. Also make sure that all other users are logged out of the PressureMAP system.

Procedure:

1) From the Corollary Configuration Menu, select "Install Corollary Driver." Press 2 <*Return*>. A screen similar to the following example will be displayed.

SCREEN 6-31: INSTALL COROLLARY DRIVER DISPLAY

2) At the screen prompt:

```
Do you want to install the Corollary driver now? (y/n)
```

... enter Y < Return > to proceed with the driver installation. As noted on the screen, this process will remove the PortServer driver (if already installed) before installing the Corollary driver.

The program will then continue to install the driver and post a message when the installation is complete.

3) The screen will then prompt you to reboot the PressureMAP computer so that the changes can take effect. Enter *Y* <*Return*> to proceed with rebooting.

If you do not wish to reboot immediately to make your changes effective, type N. Then press $\langle Return \rangle$ to exit the screen and return to the Corollary Configuration Menu.

4) When you have finished configuring the serial resources for your system, you can exit Network Administration and return to the System Administration Menu by repeatedly pressing Q < Return > until the desired menu appears.

To configure the System Status Viewer for a PressureMAP System running the SCO UNIX operating system, remain at the Network Administration Menu (SCREEN 6-18) and following the procedure described below.

Configure the System Status Viewer

A utility called *System Status Viewer (SSV)* makes it possible for PressureMAP Systems to indicate that they are up and running by sending a "heartbeat" message to a designated PressureMAP server. Updates from all of the reporting systems can then be viewed over the Internet via a standard web browser. In PressureMAP releases prior to Version 27, this capability was available only by installing a receiver

application on a Window PC and setting up the necessary programs for viewing the information. It was also necessary to contact System Studies' Technical Support department and request that a specific PressureMAP system be configured to send its System Status message to the Windows server via TCP/IP socket connection.

Beginning with Version 27.00.03 it is possible for the System Status Viewer to be installed directly on a PressureMAP system (and its Linux or SCO UNIX operating system). Additionally, a Network Administrator or anyone with access to the Network Administration Menu can set up an individual PressureMAP system (client) to report to the server without having to contact System Studies. Once System Status Viewer has been installed and individual PressureMAP reporting systems have been configured, a link on PressureWEB provides quick access to information from all of the reporting systems.

The procedures for configuring a system (client) to report to the System Status Viewer are presented below. The *MAP System Installation Manual* describes how to install and set up a receiver application on the designated PressureMAP server.

Procedure:

1) From the Network Administration Menu select "Configure System Status Viewer." Press *4* <*Return*> and the following screen appears.

```
Configure System Status Viewer (SSV) Client MAP Series XX.XX.XX
11/24/2009 17:04 System Studies Incorporated
System Status Viewer Configuration
1. Configure System Status Viewer (SSV) Client
Q. Quit
```

SCREEN 6-32: SYSTEM STATUS VIEWER CONFIGURATION MENU

- **Note:** Before you proceed, you will need to know the IP address of the PressureMAP server on which the System Status Viewer is installed. You will also need to enter the system number and name of the PressureMAP client that you intend to configure.
 - 2) To proceed with the configuration, press *l* <*Return*>; otherwise, press *Q* and <*Return*> to back up to the Network Administration Menu. Once you have selected option 1, the following screen prompt appears:

Do You Wish to Configure System Status Viewer (SSV) Client? $\mathtt{Y[es]}, \; \mathtt{N[o]}$

3) Press *Y* and *<Return>* to advance. The additional information below displays:

SSV Client currently OFF

```
Enter SSV IP (XX.XX.XX OR <Return> to quit):
```

4) Type the IP address of the PressureMAP server where SSV is installed, followed by *Return>*. Your entry is displayed on screen, similar to what is shown below:

10.1.0.199 specified, this correct? Y[es], N[o], Q[uit]

5) Confirm that the IP address is correct and, if so, press *Y* <*Return*>. The program then asks you for the System Status Viewer Port number:

Enter the SSV Port Number ([3555] <Return>, Q[uit]

6) The default port number for the SSV is 3555. Hit *Return>* to designate this port number or enter a new one followed by *Return>*.

Port 3555 specified, is this correct? Y[es], N[o], Q[uit]

7) Press *Y* <*Return*> if the designated port number is correct. Next, you will be prompted to enter information about the reporting PressureMAP system.

Enter the system's number and name to display in SSV ([5555-TS ENG8] <Return>, Q[uit]

8) Type the request information and press *<Return>*. The program then displays your entry and asks you if it is correct:

9999-NORTHWEST specified, is this correct? Y[es], N[o], Q[uit]

9) Confirm the accuracy of you information and press *Y* <*Return*> if it is correct.

Editing /usr1/map/MAPSYS.SCH Adding SSV schedule item to MAPSYS.SCH.

Hit <Return> to continue.

10) Pressing *<Return>* completes the reporting configuration process for your PressureMAP system and redisplays the System Status Viewer Configuration Menu (SCREEN 6-17). If, for any reason, you need to turn the SSV client off, you can do so by selecting option 1 from the menu and responding to the screen prompt provided: